

**TAX TRANSPARENCY:
FACILITATING ACCESSIBILITY AND OPENNESS OF INFORMATION ON TAX
POLICIES, OBLIGATIONS, AND PRACTICES IN MALAYSIA**

***SHARING ON EXPERIENCE BY INTERNAL TAX DIVISION
ROYAL MALAYSIAN CUSTOMS DEPARTMENT (RMCD)***

**PUAN ROSZITA BINTI DIM
DEPUTY DIRECTOR OF CUSTOMS**

***INTERNATIONAL TAXATION SECTION
INTERNAL TAX DIVISION
RMCD HEADQUARTERS PUTRAJAYA***

MISSION

Responsive On Revenue Collection, Trade Facilitation & Border Control Through Integration Of Society & Technology

i-SPEED

INTEGRITY - INTEGRITI
SPEED - PANTAS
PROFESSIONAL - PROFESIONAL
EFFICIENT - CEKAP
EFFECTIVE - BERKESAN
DYNAMIC - DINAMIK

Cekap (Efficient)

Tangkas (Agile)

Integriti (Integrity).

TRANSPARENCY

the practice of sharing relevant and timely information with your team, stakeholders, and customers.

Acts, Orders, Regulations

Guideline, User Manual

Tax Policy

Look up – basic info

VS

CONFIDENTIALITY

the obligation to protect sensitive or private information from unauthorized disclosure

Reports - Revenue

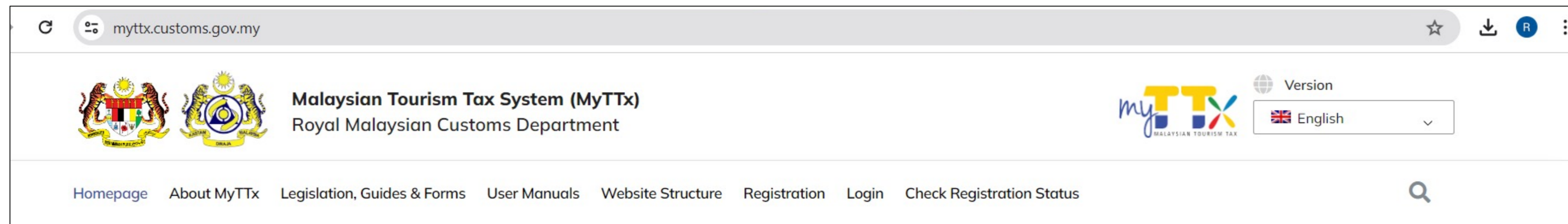
Policy Paper

Policy Letter


Information of Registrants




INTERNAL TAX DIVISION – WEBSITE ON TAX IMPLEMENTATION

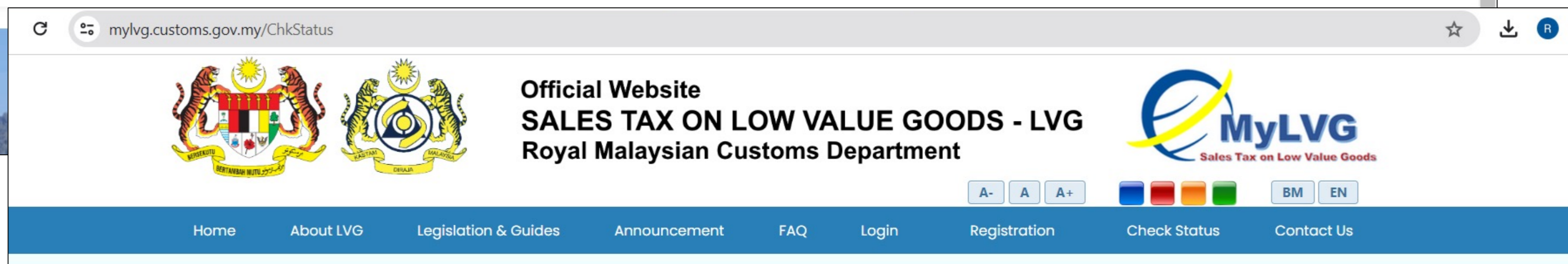


myttx.customs.gov.my



 **Malaysian Tourism Tax System (MyTTx)**
Royal Malaysian Customs Department


 Version
English

Homepage About MyTTx Legislation, Guides & Forms User Manuals Website Structure Registration Login Check Registration Status



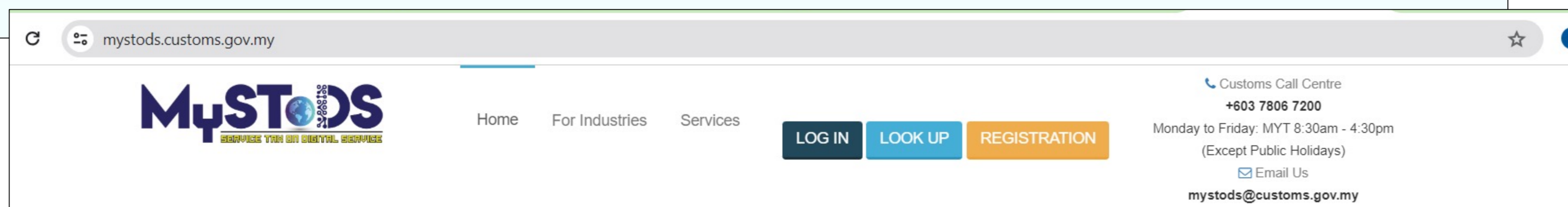
mylvg.customs.gov.my/ChkStatus

  **Official Website**
SALES TAX ON LOW VALUE GOODS - LVG
Royal Malaysian Customs Department


 **MyLVG**
Sales Tax on Low Value Goods

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Home About LVG Legislation & Guides Announcement FAQ Login Registration Check Status Contact Us



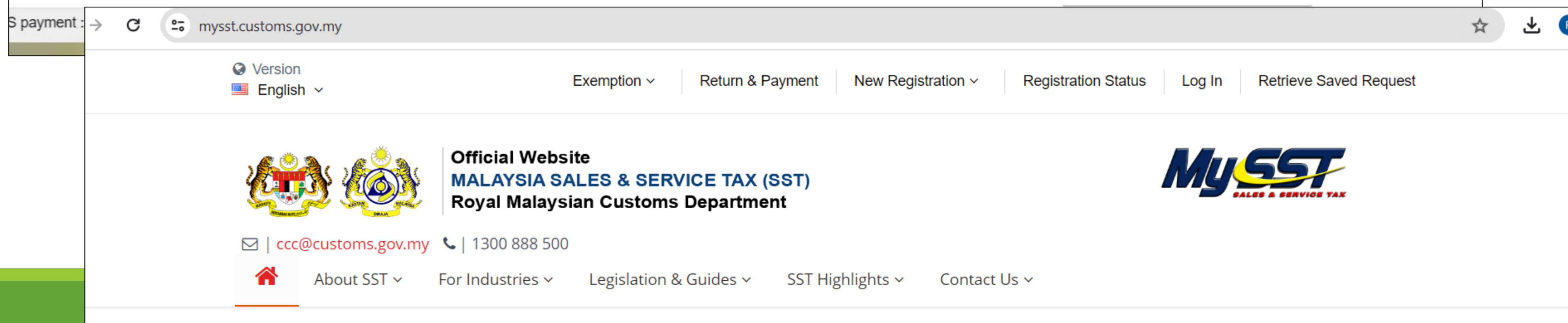
mystods.customs.gov.my

 **MySTODS**
SERVICE TAX ON DIGITAL SERVICES

Home For Industries Services

LOG IN LOOK UP REGISTRATION


Customs Call Centre
+603 7806 7200
Monday to Friday: MYT 8:30am - 4:30pm
(Except Public Holidays)
Email Us
mystods@customs.gov.my




mysst.customs.gov.my

Version
English

Exemption Return & Payment New Registration Registration Status Log In Retrieve Saved Request

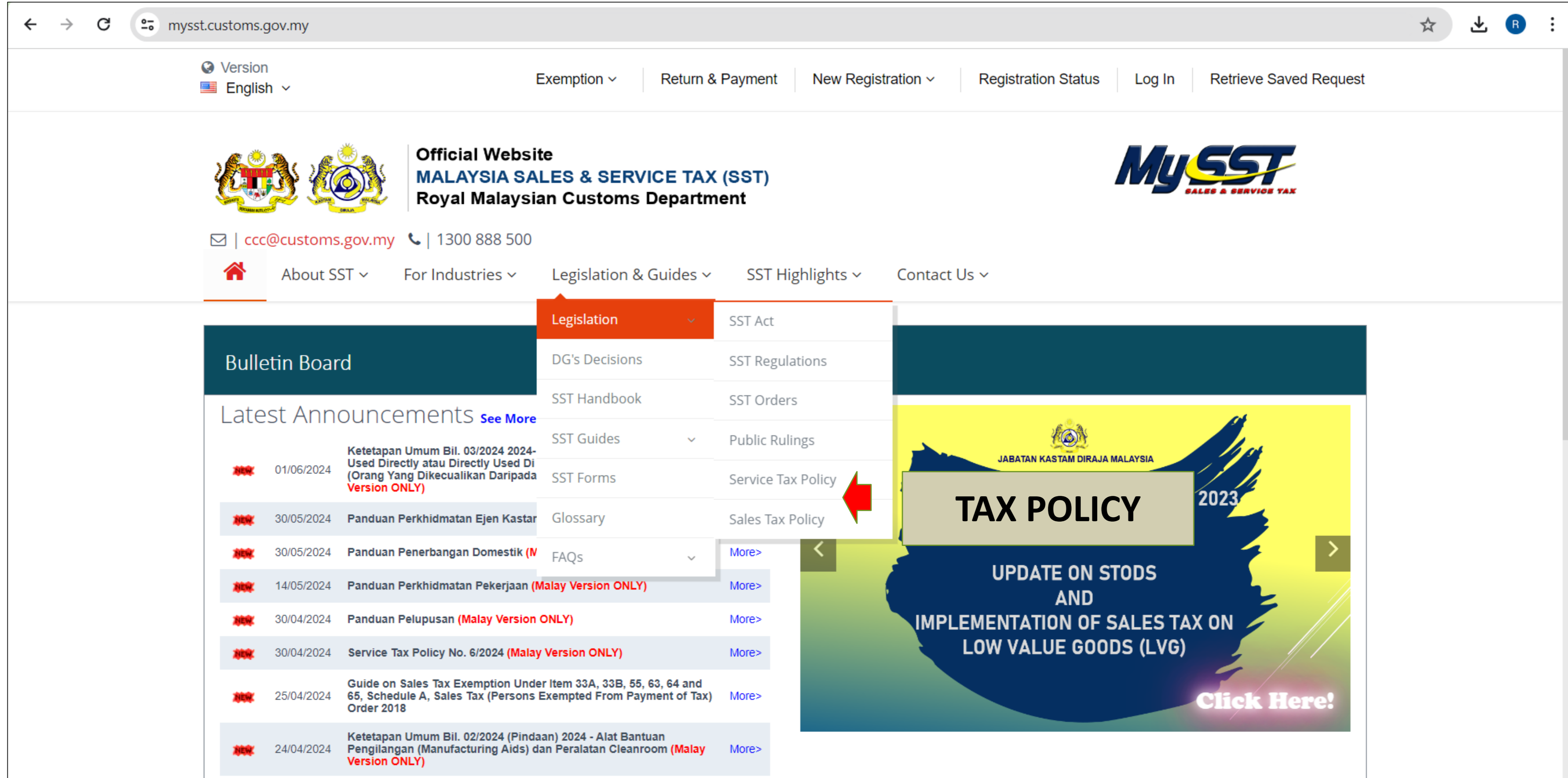
 **Official Website**
MALAYSIA SALES & SERVICE TAX (SST)
Royal Malaysian Customs Department

 **MySST**
SALES & SERVICE TAX

ccc@customs.gov.my | 1300 888 500

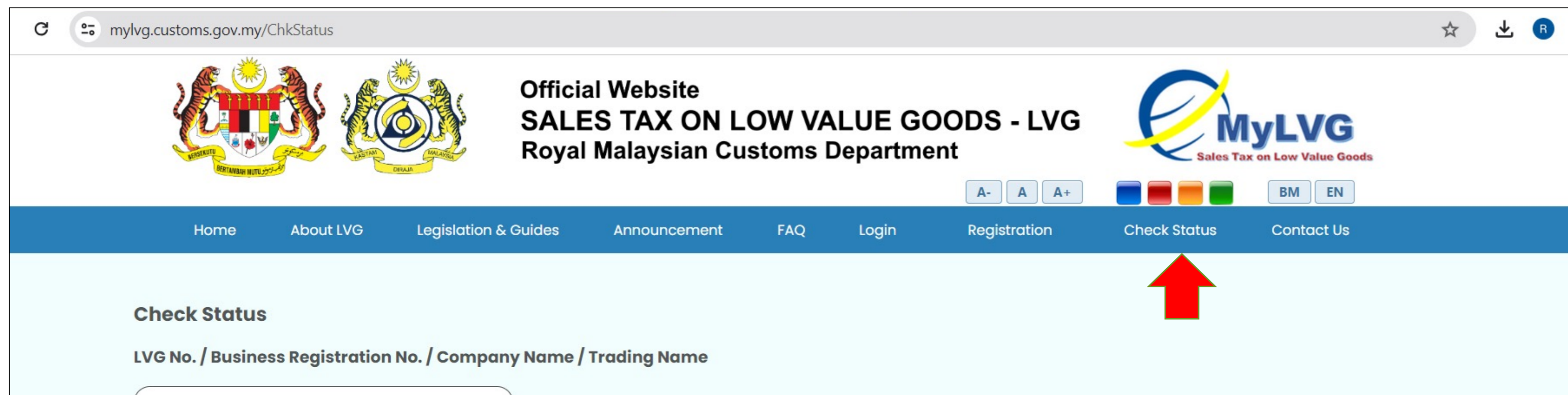
Home About SST For Industries Legislation & Guides SST Highlights Contact Us

WEBSITE – SALES TAX & SERVICE TAX – LOCAL COMPANY



The screenshot shows the official website for Malaysia Sales & Service Tax (SST) at mysst.customs.gov.my. The page features a navigation menu with options like 'Exemption', 'Return & Payment', and 'New Registration'. A dropdown menu for 'Legislation & Guides' is open, highlighting 'Legislation' and listing items such as 'SST Act', 'SST Regulations', 'SST Orders', 'SST Guides', 'SST Forms', 'Glossary', and 'FAQs'. A red arrow points to 'Service Tax Policy' and 'Sales Tax Policy' in this menu. On the left, a 'Bulletin Board' displays 'Latest Announcements' with a list of recent updates, including 'Ketetapan Umum Bil. 03/2024 2024-Used Directly atau Directly Used Di (Orang Yang Dikecualikan Daripada Version ONLY)' and 'Service Tax Policy No. 6/2024 (Malay Version ONLY)'. On the right, a large banner for 'TAX POLICY 2023' is visible, with the text 'UPDATE ON STODS AND IMPLEMENTATION OF SALES TAX ON LOW VALUE GOODS (LVG)' and a 'Click Here!' call to action.

CHECK STATUS / LOOK UP – REGISTRANT INFORMATIONS

mylvg.customs.gov.my/ChkStatus

Official Website
SALES TAX ON LOW VALUE GOODS - LVG
Royal Malaysian Customs Department

MyLVG
Sales Tax on Low Value Goods

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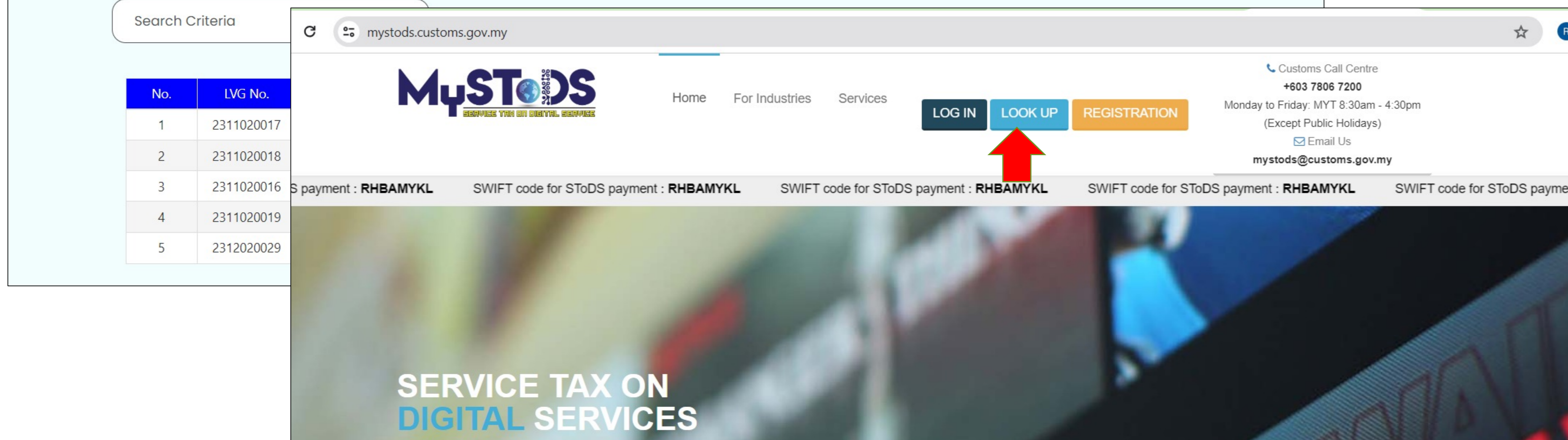
Home About LVG Legislation & Guides Announcement FAQ Login Registration **Check Status** Contact Us

Check Status

LVG No. / Business Registration No. / Company Name / Trading Name

Search Criteria

**LVG –
REGISTERED
SELLER (RS)**



mystods.customs.gov.my

MySToDS
SERVICE TAX ON DIGITAL SERVICES

Home For Industries Services **LOG IN** **LOOK UP** REGISTRATION


Customs Call Centre
+603 7806 7200
Monday to Friday: MYT 8:30am - 4:30pm
(Except Public Holidays)
Email Us
mystods@customs.gov.my

Payment : **RHBAMYKL** SWIFT code for SToDS payment : **RHBAMYKL** SWIFT code for SToDS payment : **RHBAMYKL** SWIFT code for SToDS payment : **RHBAMYKL** SWIFT code for SToDS payment


**SERVICE TAX ON
DIGITAL SERVICES**


**SToDS–
FOREIGN
REGISTERED
PERSON (FRP)**

PROGRAM VA & VDP - ADHOC

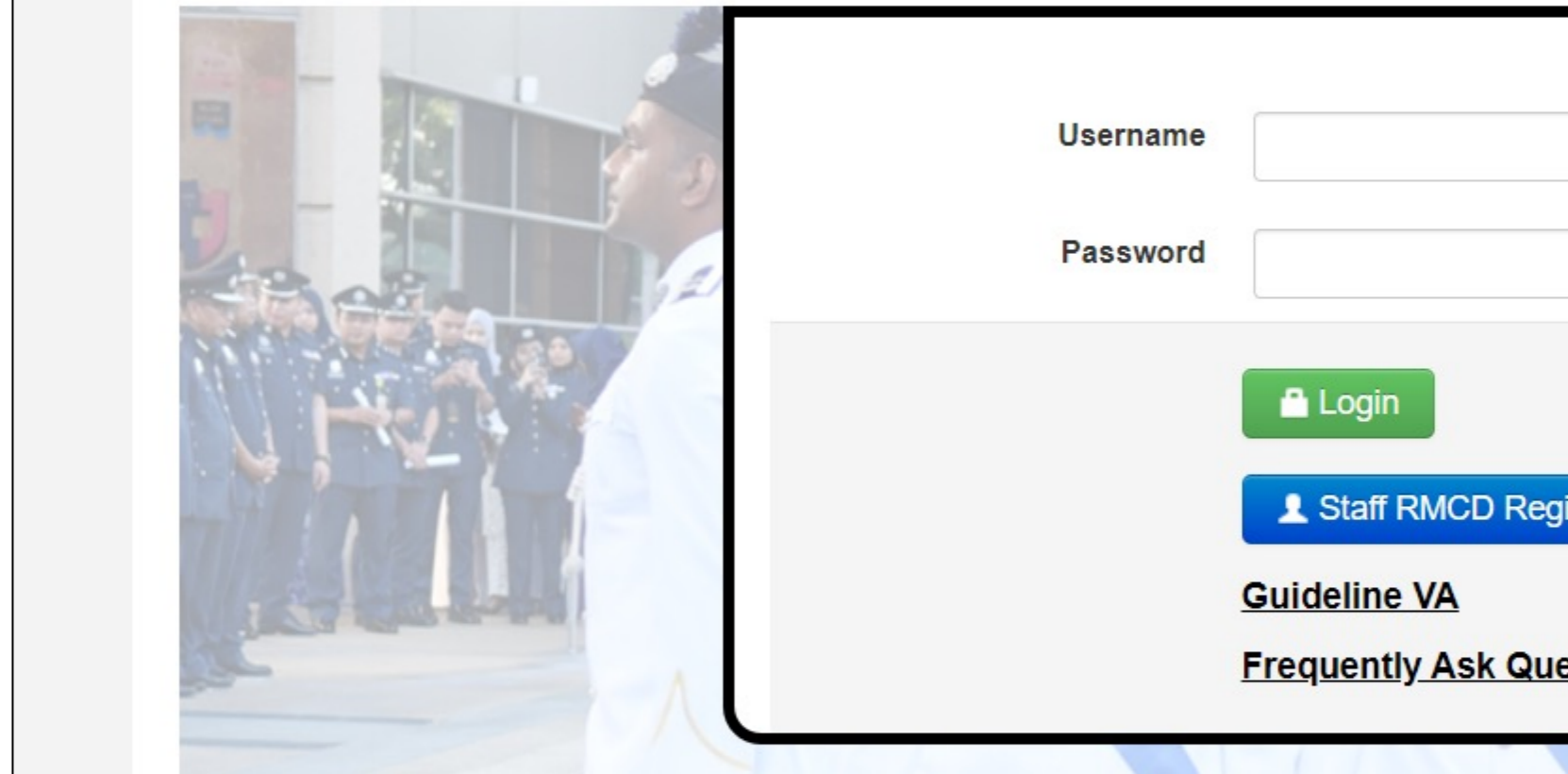


myva.customs.gov.my/index.php/auth/login

M KHAZANAH TREASURY F  **MALAYSIA VOLUNTARY DISCLOSURE & AMNESTY PROGRAMME (VA)**
Royal Malaysian Customs Department

 VOLUNTARY AMNESTY

PROGRAM VA
1/1/2022 – 30/9/2022



Username

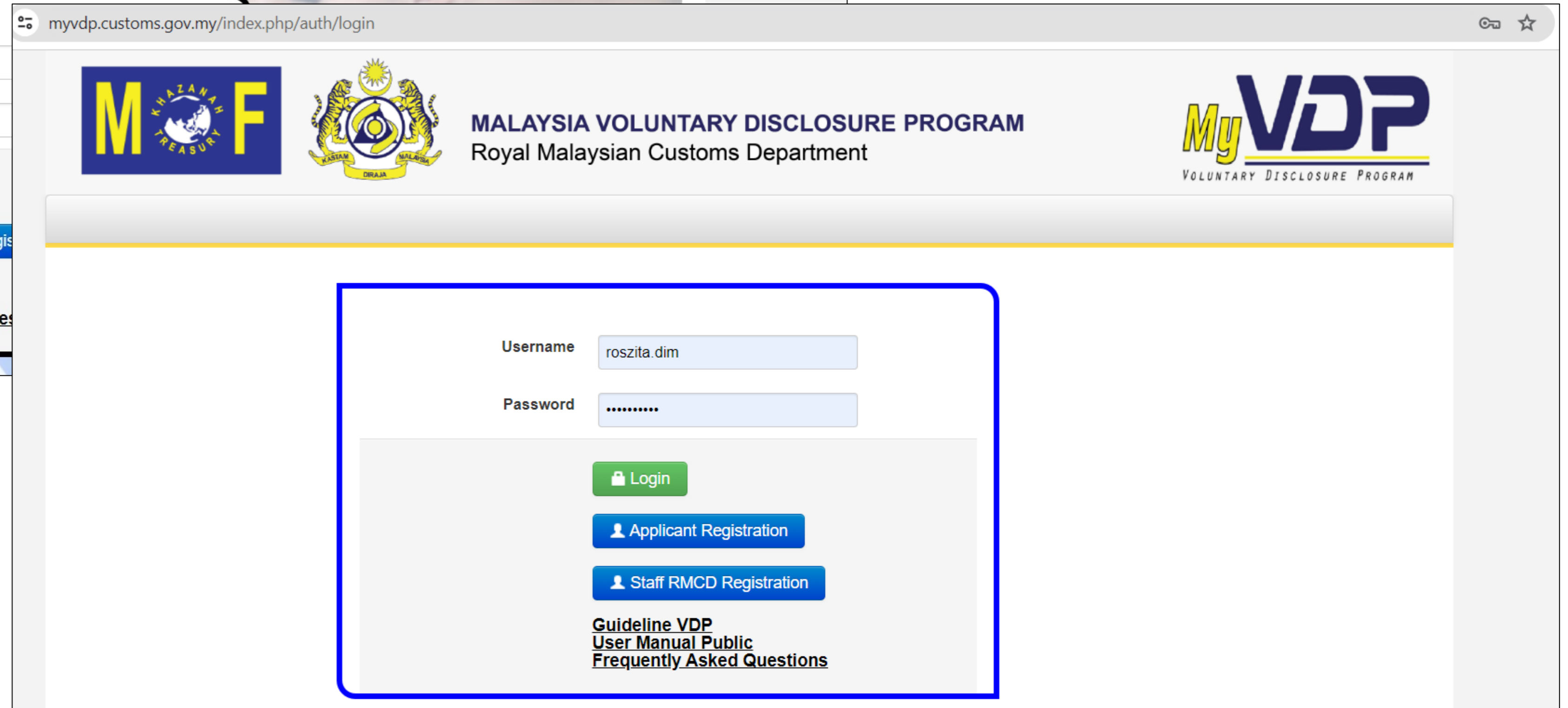
Password

[Login](#)


[Staff RMCD Regis](#)

[Guideline VA](#)

[Frequently Ask Que](#)



myvdp.customs.gov.my/index.php/auth/login

M KHAZANAH TREASURY F  **MALAYSIA VOLUNTARY DISCLOSURE PROGRAM**
Royal Malaysian Customs Department

MyVDP
VOLUNTARY DISCLOSURE PROGRAM

Username

Password

[Login](#)

[Applicant Registration](#)

[Staff RMCD Registration](#)

[Guideline VDP](#)
[User Manual Public](#)
[Frequently Asked Questions](#)

PROGRAM VDP
6/6/2023 – 31/5/2024

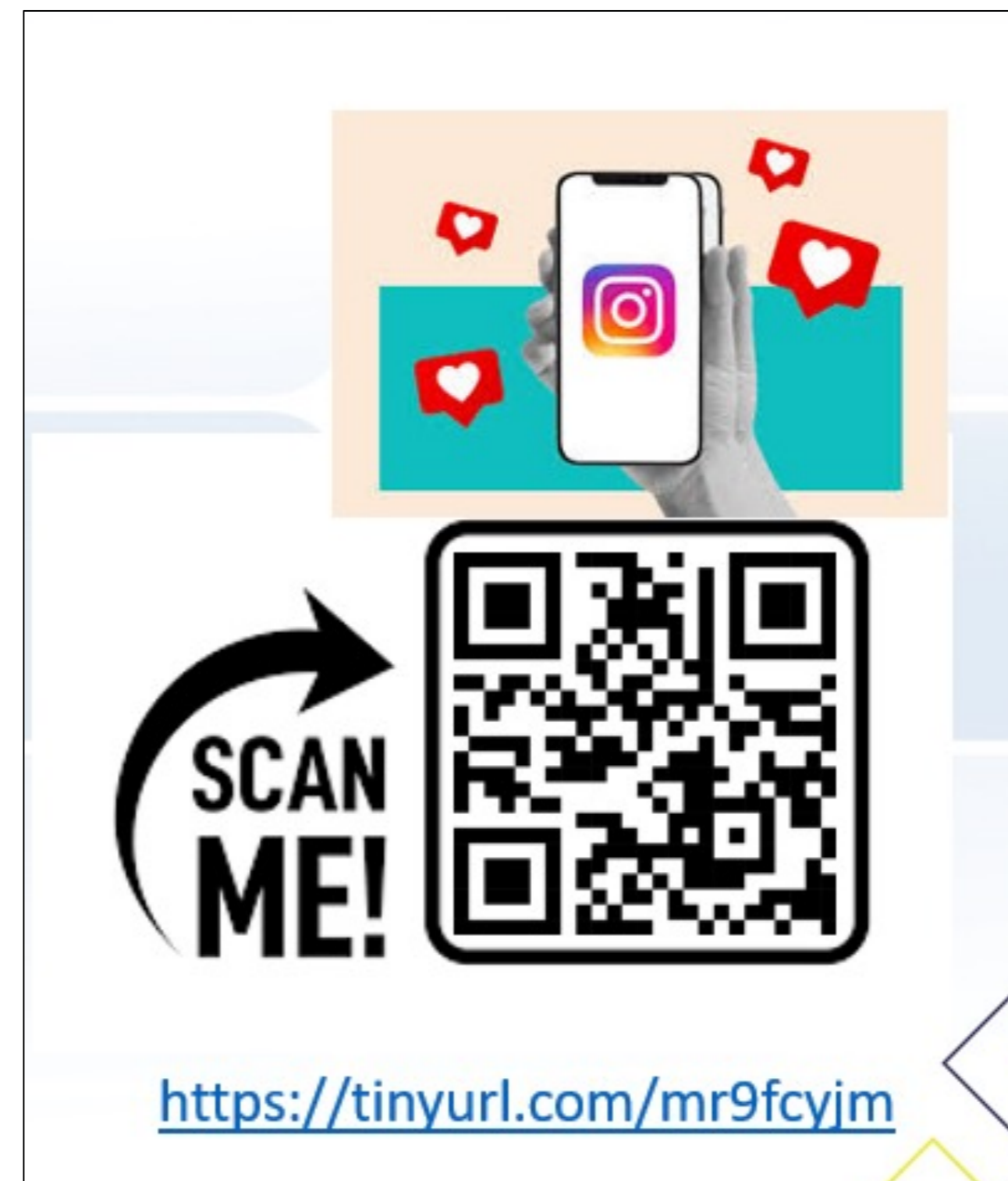
SOCIAL MEDIA



facebook

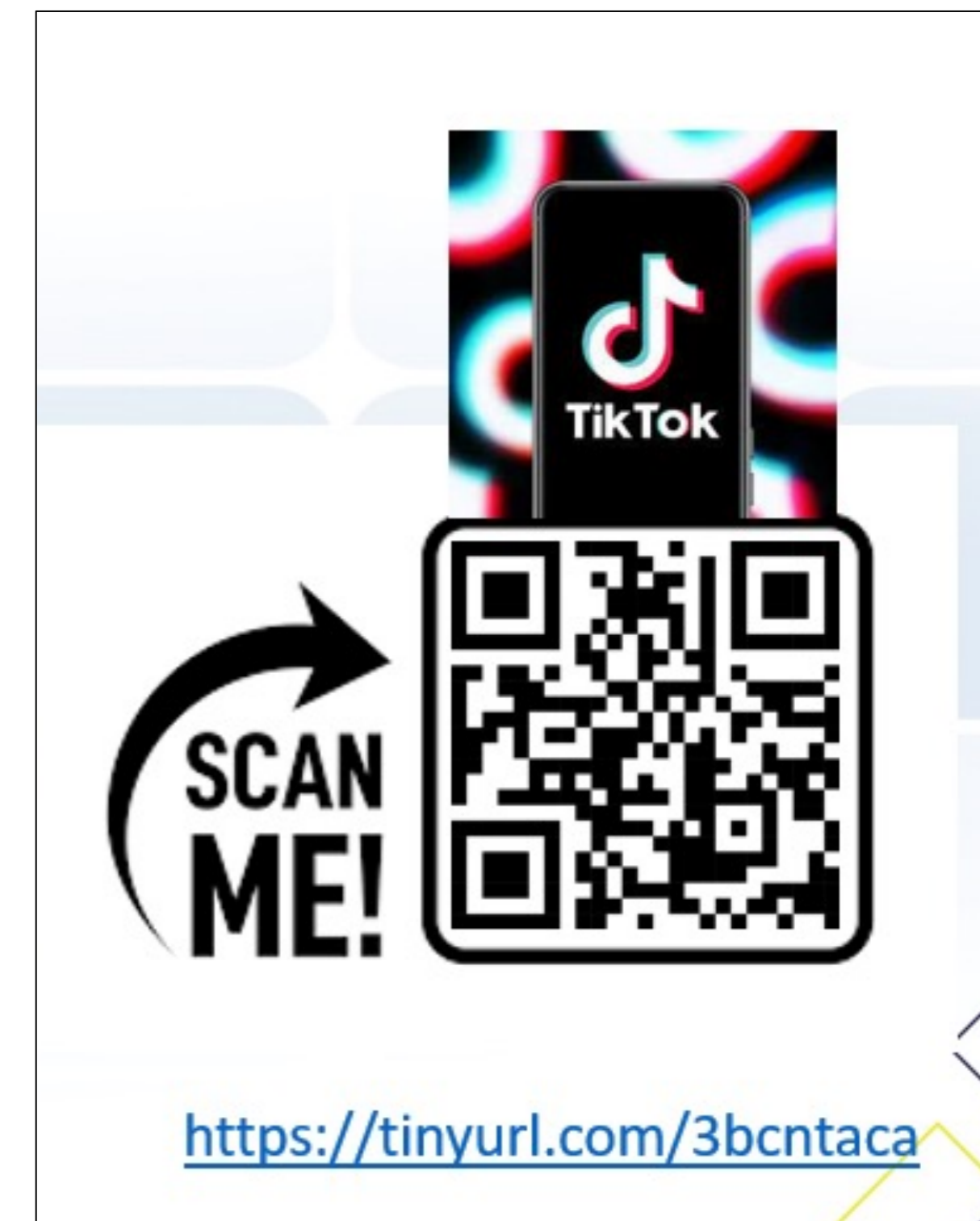
SCAN ME!

<https://tinyurl.com/5xkkj7v6>



SCAN ME!

<https://tinyurl.com/mr9fcyjm>



SCAN ME!

<https://tinyurl.com/3bcntaca>



roszita.dim@customs.gov.my